



Christ's College Cambridge Accommodation Office

Coronavirus (COVID-19)

In these uncertain times, I wanted to reach out to you personally about what we are doing here at Christ's College to support you and your travel plans. As the situation around novel coronavirus (COVID-19) continues to evolve, we are doing everything we can to ensure your travel safety and provide maximum flexibility.

As it has always been, the safety and security of our guests and team members remains our highest priority. We take great pride in maintaining the highest standards of cleanliness and hygiene.

In response to the coronavirus, we have taken additional measures developed in consultation with Public Health England to make our cleaning and hygiene protocols even more rigorous:

- Our College team is receiving ongoing briefings and enhanced operating protocols.
- We have increased the frequency of cleaning our public areas.
- We will continue to adjust food and beverage service in accordance with current food safety recommendations.
- We have increased the deployment of antibacterial hand sanitizers.

I do need however to let you know that the College is NOT in a position to provide accommodation for the purposes of self-isolation and/or medical care and require individuals.

We ask for your help during their time in College, they will act in a way so as to avoid the spread of the virus through their best endeavours as recommended by the NHS
<https://www.nhs.uk/conditions/coronavirus-covid-19/>:

In the event that, during your visit to Christ's College, you start to feel unwell and/or start to present with flu-like symptoms including a fever, a cough, or difficulty breathing, please immediately telephone the College Porters Lodge (01223 334900). We will support you as much as we can whilst you make arrangements to return to your own accommodation for self-isolation.

Your Travel Flexibility

We remain committed to offering you flexible booking options. Given these unique circumstances we are making additional adjustments to our individual booking policies to give you extra peace of mind:

Any reservations made currently between the 19th March and 8th April 2020, whether on Advance Purchase or Pay on Arrival may be cancelled or transferred, at no extra cost, subject to availability. If you wish to do this, please contact the same booking agent you made the booking with to cancel.

Kind Regards

Martin Spooner
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